

## This webinar will start shortly

In the meantime, why not sign up to receive RSM insights?



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## RSM

## RSM / FDF





## Agenda

- 1 Introductions
- What we do
- 3 Sector outlook
- A digital first finance function
- What's next for Finance in our Digital world...



## Here from RSM today



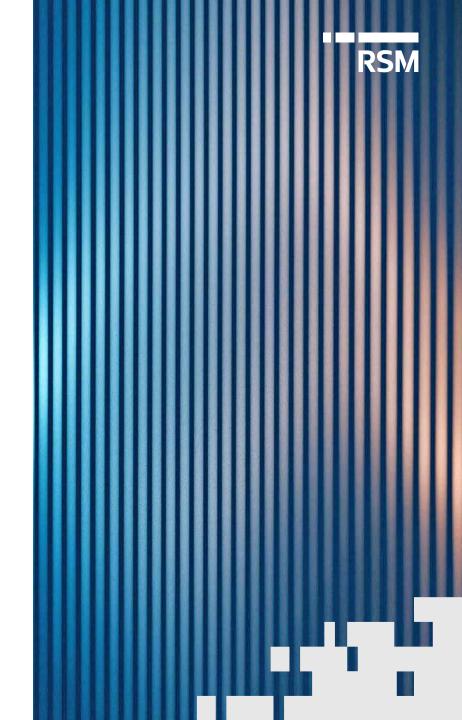
Stuart McCallum
Partner



**Hannah Atchison**Associate Director



Joel Segal
Partner



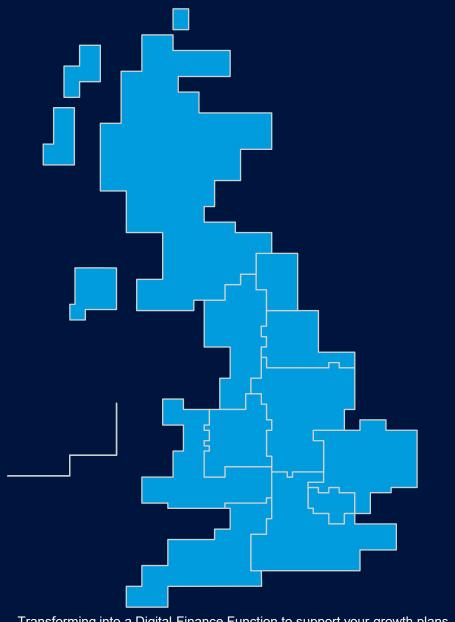


# What we do

**RSM UK** 







### RSM in the UK

5,000+ People

360+
Partners

30 Locations >£542m

Revenue

## RSM global network

6<sup>th</sup> largest **global** audit, tax and consulting network

65,000 People worldwide 900 Offices 120 Countries \$10bn
US Dollars





### What we do



#### **Audit**

Auditors give our clients clarity and the confidence they need to plan for the future.

Our team independently assesses a company's financial statements to determine whether they provide a fair and accurate reflection of the company's financial position.



#### Tax

We have practical experience, knowledge and understanding of UK and overseas taxation.

Our tax teams are made up of corporate tax, employer solutions, private client and family wealth, tax dispute resolutions, VAT and indirect and tax technology.



#### Consulting

RSM consulting brings together diverse teams to deliver client-centric solutions across six core areas.

#### What we do:

- provide assurance that our clients are running their businesses in the right way – ensuring the right decisions are being made to support their strategic goals;
- provide expert insight and guidance to support those decisions; and
- deliver deals, projects, or day to day transactions on their behalf.





RSM's Consulting team brings together diverse teams to deliver client-centric solutions across six core areas.



We assist clients in protecting, enhancing and realising stakeholder value during periods of change and challenging financial situations. Our restructuring team excels in providing practical advice and solutions across diverse situations.



We help our clients identify, assess, manage, and mitigate their risks. This drives strategic decision-making, enables growth, creates and protects value, and ensures compliance with regulatory and internal policies.



We help our clients manage complex issues that could harm their businesses. Whether it's preventing regulatory action, conducting complex reactive investigations, diagnosing where clients are most vulnerable to fraud risk or supporting clients involved in disputes.



We are an extension of our client's finance team. We provide innovative financial insights and optimise processes to enhance efficiency, drive growth, and ensure compliance with regulatory requirements.



We help organisations transform by improving their operations and adapting to future ways of working. From strategy and technology to innovation and people, we support our clients by designing and implementing change that lead to lasting growth and adaptability.



We deliver personalised solutions that enable our clients to grow, realise value, and transform their businesses through strategic transactions. Whether buying or selling a business, raising funds, or going public, we guide clients through the entire transaction process.



### What's the outlook for our food and drink clients?

## WHAT'S ON THE HORIZON?



- International markets
- Investment planning
- Risk and regulation
- Industrial strategy
- Consumer demand

## THE ECONOMIC OUTLOOK



- GDP growth
- Autumn Budget impact
- Inflation
- Interest rates
- Wage inflation
- Back to economic growth



## A digital first finance function

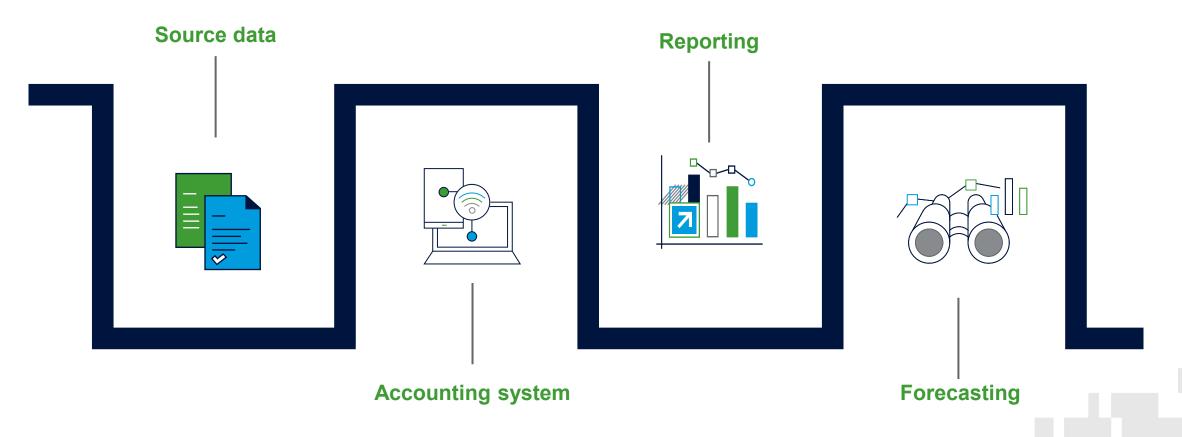
Where financial data-led insight, expertise and digital innovation collide.





## What is a digital finance function?

In a digital finance function the data should flow seamlessly from source into the accounting system through to the period end reporting and forecasting with minimal manual intervention and rekeying of information.



### What to look out for

Strain on finance team 01 Manual, repetitive tasks 05 resource Re-keying of information as Large finance team relative 02 06 systems are not integrated to size of business Reporting not used by Lots of paper-based records 03 07 management in decision and excel spreadsheets making Information is not reliable, 04 Long reporting cycles 08 useful or easy to understand





## How can RSM help?





## Digital Health Check



A concise, high-level questionnaire carried out by one of our digital team. Offered as a complimentary service to existing and potential clients.

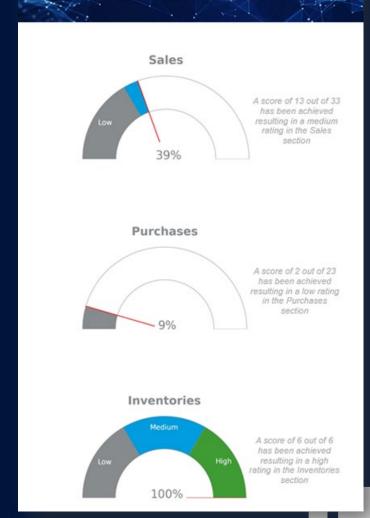


Designed to evaluate the current state of the finance system. It identifies strengths, weaknesses and areas for improvement.



Following the questionnaire, we provide a tailored report that highlights key findings and a menu of suggested next steps.

#### Results by category



# Finance Function Optimisation Review



Our digital finance experts carry out a deep dive into the operations of the finance team to obtain a greater understanding of their finance function.



Using our knowledge and experience of finance, leading practices and digital innovation we can identify pragmatic solutions that free up time and ensure management have confidence in the data they are using to make critical decisions.



We provide a comprehensive report that outlines the current processes comparing them to best practice. As an additional extra we can provide guidance on potential automation solutions and/ or software.







## **Cloud Accounting**

A well implemented and utilised cloud accounting system is the foundation of a good finance system. We can help to select, implement and optimise the system so the full functionality is utilised.

System selection

System implementation

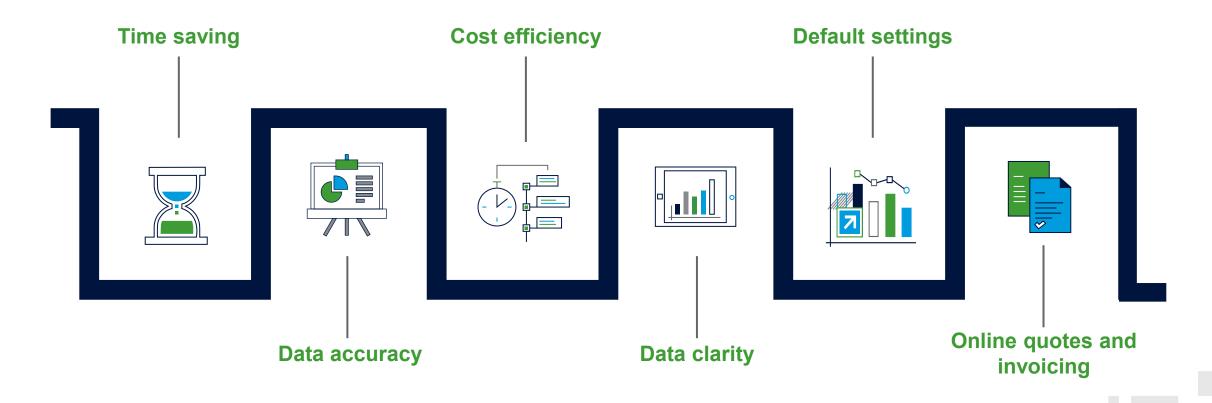
System optimisation

Training



### **Automation**

We can build bespoke solutions to automate routine processes using a variety of different tools.

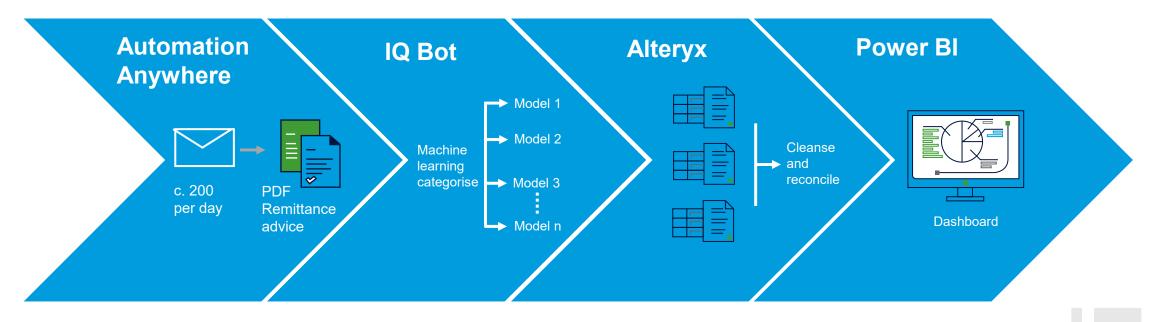




## Case study

The client needed advice on labour-intensive remittance advice reconciliation. The team proposed automation, simplifying the process of receiving, saving, and reconciling advice notes.

**Solution:** batch extraction of PDFs from emails, OCR, and machine learning for data extraction, reconciling with debtor and bank receipt data. Visuals analysed unreconciled items. Custom-built solution offers client control, scalability, and adaptability, processing up to 300 PDFs daily.





## Reporting



## Case study – reporting

#### Family-owned business



We support our Client with bespoke monthly reporting packs and meet to discuss trends and forward plans.



This enables our client to have timely access to a full picture of the business, empowering them to be able to react to changes quickly and implement more effective decision making.



The reporting tool has been developed as a fully bespoke output allowing our client to analyse the KPIs most important to them. They know what needs done and can drive the business forward.





## Reporting dashboard example





## Financial forecasting





## Turn your financial information into insight

Step 1

#### **Understand**

We work with clients to understand their business and objectives.

Step 2

#### **Develop**

We build a bespoke forecast based on existing data, our understanding of the business, and key challenges it faces.

Step 3

#### **Deliver**

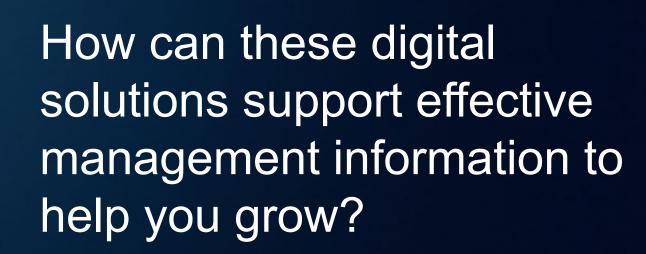
We discuss the impact of the assumptions to finalise the forecast. This ensures the delivered forecast reflects the future plans of the business.

## Step 4

#### **Support**

We can apply different sensitivities and explore alternative scenarios to provide the data that is needed to make informed decisions.





## Key benefits

Demonstrates control over 05 01 Timely, reliable information the business drivers Increased analysis, reduced Forward looking – put your 06 02 full beams on production time Enables funders to conduct 03 High quality presentation 07 due diligence more swiftly Boosts valuation potential by Enables more informed revealing additional value to 04 08 decision-making funders through provided information



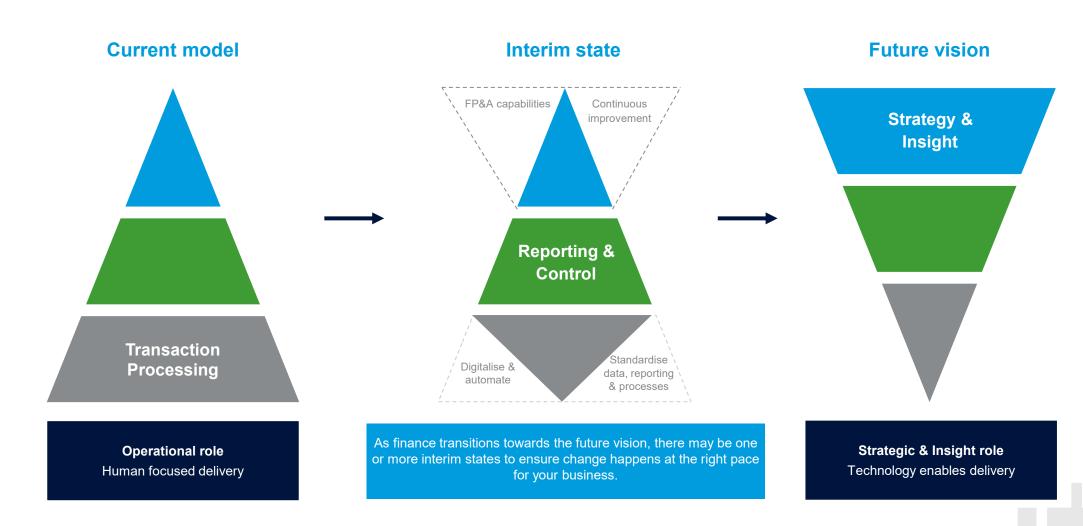


# What's next for Finance in our Digital world...





## How is financing changing?





## What digital principles will you need?

## **Future vision** Strategy & Insight Reporting & **Control Transaction Processing** Strategic role Technology enables delivery

#### **Future FTOM Principles**

Automate – do more, with less.

Be proactive, not reactive.

Clear roles & responsibilities across Group, Division and BU.

Provide insightful and flexible data analytics relevant for each finance team.

Real-time information on KPIs and control effectiveness.

Use of predictive and dynamic scenario planning.

Leverage advanced analytics & Intelligent automation ('IA').

Able to better serve and meet expectations of the (internal) "customers of finance".

Strategically agility – striking the right balance between financial control and operational effectiveness.



# Start with performance, decision making and reporting – FP&A / EPM



#### **Example KPIs**

#### **Financial**

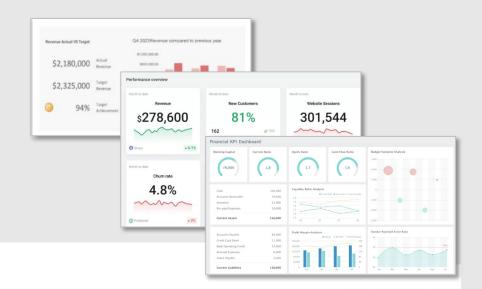
- Revenue growth (by BU, region, service, customer).
- Gross and net profit.
- Contribution (to revenue).
- EBITDA.
- Working capital cycle.

#### **Operational**

- Project completion rate.
- Employee utilisation rate.
- Client satisfaction score (CSAT).
- Process efficiency.

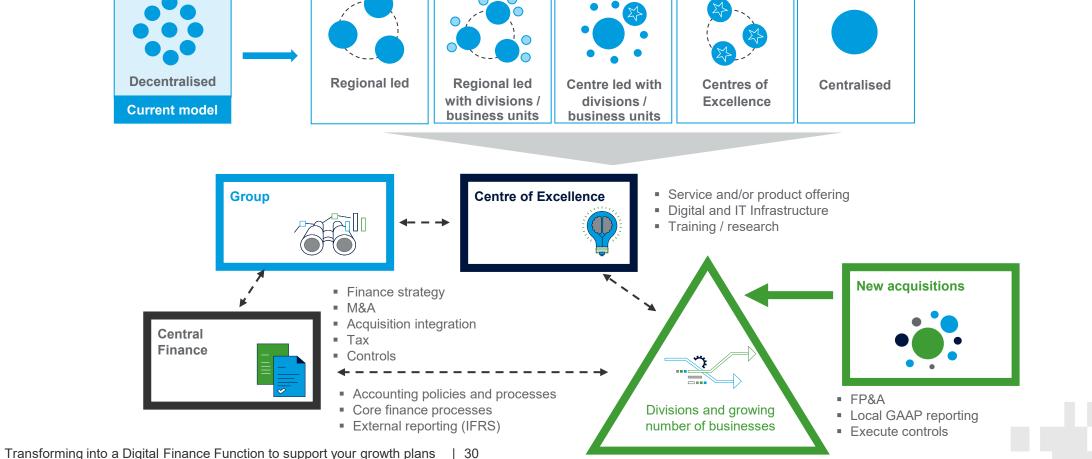
#### **Robust multi-level reporting**

- KPIs need to meet the reporting requirements across all levels of the organisation, from executive to individual.
- Reporting needs to align to both management and fiscal requirements.
- This requires a data and ERP architecture to deliver one sourced of the truth.



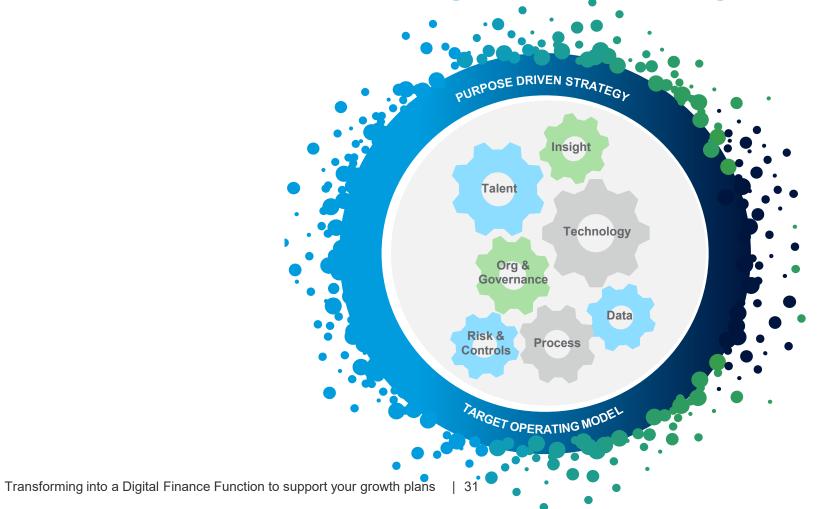


# Then look at the WHO (i.e. organisation structure and skills), NOT just digital!





# Then using the "rule of 7" develop a holistic and scalable Finance Target Operating model (FTOM)





## How we help you to get going...

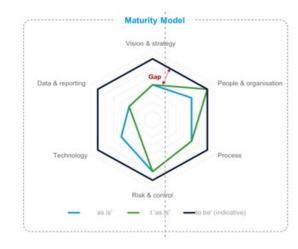
01 Walk through and document the key processes using an integrated 360 view. Order to Cash Record to Report Procure to Pay Our approach is a tailored Policies & FTOM supported Controls by a library of existing frameworks.

02 Diagnose the current maturity and determine the FTOM based on your appetite.

03

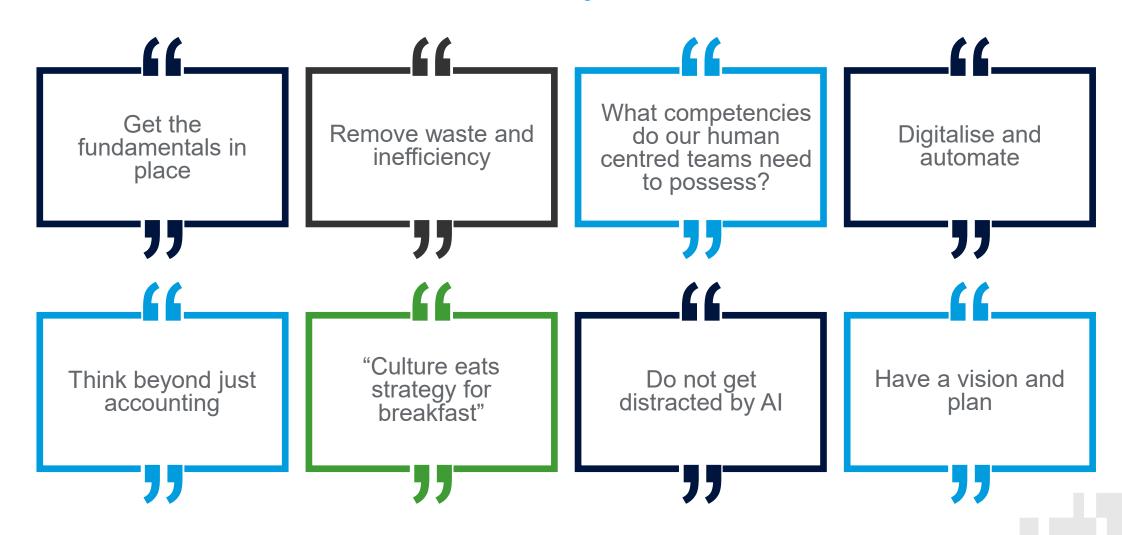
#### The outcome will provide the basis for:

- the future FTOM (including capability requirements);
- prioritised improvement initiatives; and
- the transformation plan and business case.





## Some reminders from today...





### Contact the team



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# Q&A





## Thank you for attending today's session

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